RICKY CHUN MAN CHUNG

UX/UI Designer

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EDUCATION

Postgraduate Researcher (MPhil)
The Hong Kong Polytechnic University
2010 - 2017 | Hong Kong

Master of Science in Urban Planning
The University of Hong Kong
2006 - 2008 | Hong Kong

Bachelor of Arts in Geography
The University of British Columbia
2001 - 2005 | Vancouver, BC

KEY SKILLS

User Interview
Data Analysis
Usability Testing
Wireframing
Prototyping
Style Guide

TOOLSET

Figma
Photoshop
Protopie

LANGUAGES

English (Fluent)
Cantonese (Native)
Mandarin (Fluent)

PROFESSIONAL EXPERIENCE

Product Design Intern
Xspaceship   Jul 2021 - present | New York
• Worked end to end as a product designer (baseline research to shipping an MVP)
• Associate designer on a project centered on information architecture and UI

Screener | Visitation Support
Holy Family Hospital   Apr 2021 - present | Vancouver, BC
• Greeting and engaging with staff and visitors to screen potential symptoms using established and provided scripts and forms
• Reinforce and emphasize established infection prevention protocols related to personal protective equipment, proper hand hygiene, and safe physical distancing guidelines

PROJECT EXPERIENCE

WICK - Motivation app startup   Jul 2022 | New York
• Design the onboarding, paywall and signup flow with an emphasis on user retention and engagement metrics
• Research and deliver solutions to pain points found within the user flow

RapidAscent - E-learning platform   Sep 2021- present | New York
• Prepare ready-to-ship UI based on provided wireframes while adhering to a strict style guide
• Overhaul of the information hierarchy in given screens to provide a better experience

Bespoke - Cosmetic training website   Jul 2022 | Melbourne
• Design the user flow, logo, webpage, and set up the payment system with content and information provided by the client